

August 2017 Island Manager Report

Ferry Update: We have had three visits from MER to look at and repair the engines. As of Thursday, the 10th the engines seemed to be running better. However, it is an intermittent issue that have been going on for years and this morning the engines are sounding rough again. I will contact MER for an additional review of the engines and meanwhile look up warranty information.

Ferry Run Cancellations: With input from the board and ferry crew, and from an analysis of the ferry logs I have cancelled four ferry runs. Friday Aug 25, 12/12:30 and 8:30/9:00 pm, Friday Sept 1, 12/12:30 and 8:30/9:00 pm. These runs were cancelled because it is the best schedule to ensure that the ferry crew does not go over the Coast Guard limit of 12 hours and still accommodates members and guests to the best of our abilities.

We hired two new employees this month. Ronald Charlie Folk as our permanent part time deck hand and Carol Miller as our part time receptionist.

Our receptionist will be stationed inside the community building. There will be a sign on the office door redirecting traffic between the hours of 8:30 and 2:30 to use the community center door. From 2:30 to 4:30 members may use the office door. This is an experimental position for the next few months. The goal of HMC is to utilize the Office Manager and Island Manager's expertise to handle island business. A receptionist will be able to give complete focus to member inquiries and requests. Each member is valued and having a designated person solely for member interaction uses all skill sets in a balanced manner.

Our Ferry crew have been very responsive to emergency situations. Last month they saved the life an elderly gentleman who had fallen out of his boat and couldn't get back in. And this month they provided an emergency run to transport an injured child.

I have been experimenting with my schedule. With the addition of a receptionist in the mornings I have a bit more flexibility. Carolyn and I came up this schedule:

Monday – check emails and address urgent matters from home

Tuesday – 9:00-3:30

Wednesday – errands, check emails and address urgent matters from home

Thursday – 12:30-6:30

Friday – 12:30-6:30 (except the day before a board meeting)

Weekends – emergency contact

I am allowed 999 hours per year which avg to 20 hours per week. Planned scheduling through the current pay period ending Aug 17th leaves me with 70.5 hours in a four-week period. I will need to take off one week in September to keep my avg at 23.5 hours per week.

Parks: No scheduled work parties. The last one was a huge success and I have seen many people out using the cleared are near the playground. Jim is doing a wonderful job planning his next project, which

is to further clean out the area for better viewing and eventually create or illuminate a nice trail around HMC properties. If you would like to volunteer for another work party please let me or Jim know. We would love to have another but don't want to burn out our wonderful volunteers. However, if there is enough interest we will schedule another party.

HMC property sales: I sincerely apologize that I have not been able to direct my attention to this matter. It is now a top priority and is being address. I will have a constant contact message out by Tuesday with bids. And to current accepted bids I will have the sale process moving forward. I appreciate everyone's patience through my learning curve.